

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN/015/08NKS

**C A No. 101524597**  
**Complaint No. 133/2022**

**In the matter of:**

Chaudhary Partap Singh .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. Nishat Ahmed Alvi, Member (CRM)
5. Mr. Vijay Singh, Member

**Appearance:**

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Shweta Chaudhary & Mr. Shubham Singh, On behalf of BYPL

**ORDER**

Date of Hearing: 01<sup>st</sup> November, 2022

Date of Order: 09<sup>th</sup> November, 2022

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**Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)**

The complaint has been filed by Mr. Chaudhary Partap Singh against BSES YPL-KWN.

The brief facts of the case giving rise to this grievance are that the complainant is tenant of property no. A-884, Gali No. 12, Pusta-1, Kh. No. 270, Sonia Vihar,

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Karawal Nagar, Delhi-94 and regularly using electricity through non-domestic connection installed vide CA No. 101524597. In the month of June 2021 he received a bill of Rs. 17,628/- which he duly paid on 05.07.2021, thereafter, he received a bill of Rs. 41,870/- which was also paid on 01.09.2021. Again bill dated 01.11.21 was received by him of Rs. 97,930/- from which he deposited Rs. 65,000/- and now again he received a bill of Rs. 1,07,990/- to be paid on 04.03.2022. Suspecting the accuracy of the meter complainant has prayed for testing of the meter and if required replace the same by a new correct meter. Complainant has also prayed for issue of the revised bill as per the outcome of the testing of the meter. It is also prayed by the complainant that the revised bill may be allowed to be paid in installments. He also requested for stay on disconnection on electricity.

The respondent in reply briefly stated that the complainant's meter was checked on 31.05.2022 and was found within limits i.e. +0.28%. The meter was thoroughly checked and past reading of the meter in issue was also checked. At present meter bearing no. 70112633 is installed at premises since 15.01.2019. Since then the readings recorded through the said meter are downloaded readings which further suggest that there is no discrepancy/and or fault in the meter and consumption recorded by it. As per reading chart in past also there has been recording of higher units. In fact there is lot of variation in the consumption pattern. In December 2020 only 23 units were recorded in March 2021 10 units were recorded whereas in July 2020, 708 units were recorded and in September 2020, 986 units were recorded. This variation itself proves that meter is recording units as per the consumption. The same is further evident from MDI recorded over a period of time. After March 2022 there is a consistent rise in consumption. OP further added that complainant is highly,

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irregular in making payment as a consequence as on date as per bill dated 16.07.2022 an amount of Rs. 2,63,860/- is outstanding. Last payment received on 01.11.2021.

Representative of the complainant submitted that meter reading is very high since July 2020 and wants meter to be changed.

Following the orders of the Forum, OP changed the meter installed at the premises of the complainant and submitted meter changing report dated 14.09.2022. OP also submitted meter testing report dated 28.09.2022 with the findings 'accuracy found within limits'.

Heard both the parties and perused the record.

Heard the arguments of Authorized Representative of the complainant and OP-BYPL. Representative of the complainant submitted that during the Covid-19 period his consumption was very low there was hardly any work during that period.

The issue in the matter is whether the bill raised by the respondent is correct and payable or not. To determine the said issue, as per directions of this Forum, the disputed meter was replaced by a correct meter and old meter was sent for lab inspection. As per lab report dated 14.09.2022, the meter was found within limits of accuracy. The reading of replaced meter is also shown the same pattern of consumption as the original meter.

      
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On the basis of above said findings we are of the considered view that complaint has no basis and the bill issued by respondent was just according to the consumption of energy recording correctly. So far as the request of the complainant for testing of the installed meter and replacement of the same by a new meter, the same has already been done during the course of proceeding of the complaint.

ORDER

Now, therefore, only to the extent of revision of the bill the Complaint is allowed. The respondent is directed to issue complainant a revised bill by waiving off entire LPSC and providing him instalments of the balance payment. The complainant is directed to make the payment of the revised bill within five equal monthly instalments along with current dues.

The case is disposed off as above.

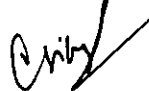
No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. SINGH)  
CHAIRMAN

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(VIJAY SINGH)  
MEMBER